







Troubleshooting

Read alarm text on your pump screen by pressing the down button. Follow instructions. ESC/ACT to clear. Consult the *Troubleshooting*, *alerts and alarms* chapter located in your User Guide.

Sensor Alerts

Follow instructions. ESC/ACT to clear.

○ Alert	Instructions
METER BG NOW	A meter BG measurement is needed immediately to calibrate your sensor so that you can continue receiving sensor glucose measurements.
CAL ERROR	If Cal error occurs after entering a meter BG, wait until your BG is stable to enter a new meter BG for calibration.
LOW XX MG/DL (X.X MMOL/L)	The sensor glucose measurement is equal to or lower than your low glucose limit.
HIGH XXX MG/DL (XX.X MMOL/L)	The sensor glucose measurement is equal to or higher than your high glucose limit.
SENSOR END	The sensor has reached the end of its life. Replace sensor. The sensor has a maximum life of 72 hours (3 days).
SENSOR ERROR	The sensor signals are either too high or too low. You do not need to change the sensor. Clear the alert. If the alert persists, test your transmitter with the tester.
WEAK SIGNAL	The pump has not received data from the transmitter for a predefined period of time (as set in Weak Signal). Move the pump closer to the transmitter or move the transmitter and the pump to the same side of your body.
LOST SENSOR	 The pump has not received a signal from the transmitter. Do not disconnect. Bring your pump closer to the sensor and transmitter. Make sure that the sensor is inserted correctly. Check to make sure that the transmitter ID entered into the pump matches the ID on your transmitter. Check the transmitter and sensor connection. Use Find Lost Sensor function to find your sensor.



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