

Tips for positioning the mySentry system

After you have linked the monitor to your insulin pump and to the outpost (if you are using an outpost), consider the following tips.

- Move the components to their permanent locations; the monitor and outpost work best when they stay in a single location in your home.
- Confirm communication between the monitor and the outpost, which is shown on the **Network Status** screen on the monitor.
- Confirm communication between the mySentry system and your insulin pump.
- Make sure the monitor and the insulin pump are within six feet of each other during the setup process.
- Make sure the outpost and the insulin pump are within six feet of each other after the mySentry system is set up. For example, at nighttime, the person wearing the insulin pump should be sleeping in a bed within six feet of the outpost.
- If you are having communication problems at night, then you might consider using an extension cord to reposition the outpost closer to the monitor.
- The distance between the monitor and the outpost can be up to 50 feet or greater in a normal household environment.

Support

UNABLE TO FIND PUMP error on the monitor

As you learn about your mySentry system, you may receive the **UNABLE TO FIND PUMP** alarm on your monitor. If this occurs, follow the instructions in the **Solution** column in the following table.

Alarm name	Alarm message	Possible cause	Solution
UNABLE TO FIND PUMP	Check your pump to make sure it is functioning.	The monitor hasn't received a message for 12 minutes because the pump is out of range. The outpost (if used) is still communicating with the monitor.	Move the pump closer to the monitor or to the outpost (if used), and remove any sources of interference. Check the communication status.
	Check your outpost to make sure it is functioning.	The monitor hasn't received a message for 12 minutes because the outpost is out of range. The outpost is no longer communicating with the monitor.	Move the outpost closer to the monitor, and remove any sources of interference. Check the communication status.

For additional help with your mySentry system:

- Visit www.medtronicdiabetes.com/support
- Call the 24 Hour HelpLine at 800 646 433, and press option 1.

When you call the 24 Hour HelpLine, have the mySentry device and its serial number available (the serial number is found on the back of the monitor).

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mySentry™

REMOTE GLUCOSE MONITOR

Setup Guide

Please read all information carefully prior to use. This Setup Guide does not replace the mySentry™ User Guide.

Follow this procedure if the mySentry™ monitor is not already linked to a Paradigm® REAL-Time Revel™ insulin pump (MMT-523/-723/MMT-523K/-723K).



Step 1 Linking the monitor to your insulin pump.

DO NOT plug in your monitor or outpost until you are directed to do so.

Important: It is recommended that you place the pump, monitor, and outpost in one location during the setup process and that you do not move any component until they are linked. After the components are successfully linked, you can move them to their permanent locations.




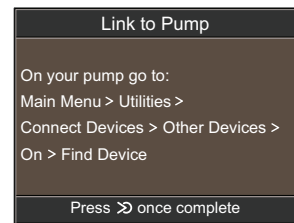
To link the monitor to your insulin pump:

1 Place the pump on a flat surface within six feet of the monitor. You do not need to disconnect or suspend the pump.

2 Plug the monitor into a standard electrical wall outlet using the power supply provided with the mySentry™ system. The **Link to Pump** screen displays on the monitor.


Note: If the **Link to Pump** screen does not display on the monitor:

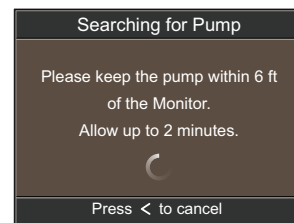
- Press , release, and then repeat this press and release cycle until the **Main Menu** displays. The number of press and release cycles to complete depends on which screen you started from.
- Go to the **Link to Pump** screen: **Main Menu > Go to Utilities menu > Link to Pump**



3 On your pump, go to the **Find Device** screen.
Main Menu > Utilities > Connect Devices > Other Devices > On > Find Device

4 On your pump, press **Find Device**. While your pump is searching, continue to Step 5.

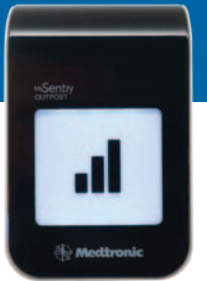
- 5** On the monitor, press . The **Searching for Pump** screen displays.
- The rotating circle on the **Searching for Pump** screen indicates that the linking process is underway. This linking process takes up to two minutes to complete.
 - The pump automatically returns to the **Main Menu** screen after the monitor and the pump complete the link process successfully. You can resume normal usage of your pump.
 - Do not press any buttons to exit from the **Device Search** screen on the pump or the linking process will need to be repeated.



If the linking process fails, reposition the monitor and pump and repeat Steps 1 through 5.

Step 2 Linking the outpost to your insulin pump.

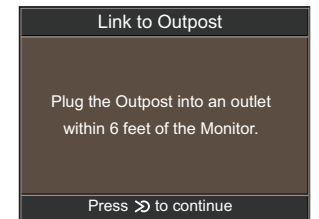
Use the outpost when the person who is wearing an insulin pump is more than six feet away from the monitor. For example, use the outpost if you are a parent sleeping in one room, and your child who is wearing an insulin pump is sleeping in a room that is more than six feet away.




To link the monitor to the outpost:

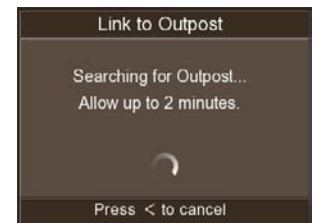
1 Place the outpost within six feet of the monitor. **Do not plug in the outpost until directed to do so.**

2 From the **Main Menu** on the monitor, go to the **Link to Outpost** screen.
Main Menu > Go to Utilities menu > Link to Outpost
The **Link to Outpost** screen displays.



3 Plug the outpost into an electrical outlet that is within six feet of the monitor.

4 Press .
The **Link to Outpost** screen displays.
The outpost flashes slowly during the linking process, which takes approximately two minutes to complete. After the linking process is complete, the outpost stays lit.



If the linking process fails, reposition the components and repeat Steps 1 through 4.