

DIABETES NEVER RESTS, AND YOU ARE NOT ALONE.

BEGINNING YOUR JOURNEY

1. READY

GETTING STARTED:

Get prepared with everything you need to know before your product training.

2. SET

DURING TRAINING:

Hands-on training session with product experts. They will take you through what you need to know to get started on your new product.

We're with you on this journey.

We've supported over 1.2 million people living with diabetes around the world. From your first training session to ongoing support, our service team is always there to help.

CONTINUING FORWARD WITH YOUR DIABETES MANAGEMENT

3. GO

AFTER TRAINING:

We will provide you with resources that will continue to support your journey.



To benefit from all these services, update communication preferences here: bit.ly/MyCommunication

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ALWAYS BY YOUR SIDE



Medtronic

MANAGING YOUR SUPPLIES



VISIT: bit.ly/MedtronicAccount



CREATE ORDER

Quickly set up scheduled orders or create a new one-time order

ORDER STATUS

See all you need to know about your supply order

INSURANCE & BILLING

View and update insurance

See your pending balance and easily access the online payment portal



SEND A TEXT TO 22094

KEYWORD	DESIRED TASK
SUPPLY	Request a supply order
STATUS	Check the status of an open supply order
ENROLL	Add your mobile phone for ongoing reminders
AUTO	Set up automatic recurring shipment
EXCHANGE	Request an exchange for supplies
LABEL	Request a copy of a UPS label from a previously approved return or exchange



CALL +1-800-646-4633 OPTION 2

THERAPY MANAGEMENT



CARELINK™ PERSONAL SOFTWARE

Data management software to see glucose trends, insulin delivery, and more

VISIT: bit.ly/CareLinkHome

FOR SUPPORT VISIT: bit.ly/CareLinkSupport

CONNECT WITH COMMUNITY



VISIT: bit.ly/MedtronicCommunity



MEDTRONIC AMBASSADORS

Connect with others living with diabetes

VISIT: bit.ly/MedtronicConnect

LOOP BLOG

Read tips and stories from the community

VISIT: bit.ly/MedtronicLoopBlog

FILL IN IMPORTANT NUMBERS

Territory Manager: _____

Clinical Territory Manager: _____

Additional: _____

GET SUPPORT



TECHNICAL SUPPORT

CALL +1-800-646-4633

24 hours, 365 days a year



ONLINE SUPPORT



VISIT: bit.ly/MedtronicSupport



FREE VIRTUAL EDUCATIONAL WEBINARS

VISIT: bit.ly/AllMedtronicWebinars



REQUEST A REPLACEMENT FOR A SENSOR OR A BROKEN CLIP ONLINE

VISIT: bit.ly/OnlineReplacement



MEDTRONIC ASSURANCE

VISIT: bit.ly/MedtronicAssurance

Programs to assist if you experience financial hardship