

Diabetes takes no breaks, and neither do we

For over 30 years, we've been committed to supporting people living with diabetes all over the world. We have products for wherever you may be in your diabetes journey, and have a goal of providing **#ExtraordinaryExperiences** in customer service. From your first training session to the support you need along the way, our team is always here to help.

Medtronic

24/7 Technical Support
1-800-646-4633 option 1

Online form to request a replacement
sensor or belt clip*

bit.ly/onlinereplacement

Virtual educational webinars
bit.ly/AllMedtronicWebinars

Online educational resources
bit.ly/MedtronicSupport

Financial support programs to help make
access to diabetes therapy more affordable
for everyone. Terms and conditions apply.
bit.ly/costsupport

Fill in important numbers

Territory manager: _____

Clinical territory manager: _____

Diabetes therapy specialist: _____

Additional: _____

*Must meet applicable criteria.

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of Medtronic.

Medtronic

Wherever, whenever

The Medtronic commitment
to providing extraordinary
customer service experiences



Four options for ordering supplies

Online at Diabetes.shop

Visit your account at www.Diabetes.shop to quickly set up a one-time scheduled order, check your order status, view and update insurance information, or manage any payment or billing details.

Text SUPPLY to 22094

SUPPLY	Request a supply order
STATUS	Check the status of an open supply order
ENROLL	Add your mobile phone number for ongoing reminders
AUTO	Set up automatic recurring shipments
EXCHANGE	Request an exchange for supplies
LABEL	Request a copy of a UPS label from a previously approved return or exchange

Over the phone

Give us a call directly at
1-800-646-4633 option 2
Monday-Friday, 8am-6pm CT

From a distributor

Distributor name _____

Contact information _____

Optimize your diabetes therapy

With CareLink™ Personal software,** you can view your glucose trends, insulin delivery, Time in Range, and more to help improve your therapy management.

Visit bit.ly/CareLinkHome or bit.ly/CareLinkSupport for support.



Access self-service options at Diabetes.shop



Request a replacement sensor or belt clip online*



Order supplies directly from Medtronic and set up automatic orders



Update your communication preferences

*Must meet applicable criteria.

**Intended as a tool to help manage diabetes. NOT to be relied upon by itself. Patients: consult your healthcare provider prior to making treatment changes. bit.ly/CareLinkRisks

Connect with our global #MedtronicChampion community

Share your story using the hashtag [#MedtronicChampion](https://twitter.com/MedtronicChampion) to join the conversation and meet other Champions around the world. bit.ly/medtronicchampions

Connect with a Medtronic Ambassador to hear real-world stories about life with diabetes and experiences with Medtronic products. bit.ly/MedtronicConnect

Read tips and stories from the community by visiting our LOOP blog at bit.ly/MedtronicLoopBlog



Scan the code to follow us on social media

